

## Preventative:

- Prepurchase counseling (for selection of dogs, cats, horses and other household pets)
  - New pet owner counseling
    - Socialization
    - Husbandry
    - Acceptable manners
    - Foundation training
  - Puppy and Manners Classes\*
  - Behavior wellness appointments
  - Behavioral prevention
  - Behavioral intervention
  - Senior behavior exam
- \*private classes available  
\*group classes coming soon

## Rehabilitating, or modifying behavior:

- Shy
- Anxious
- Phobic
- Reactive
- Aggression
- Separation anxiety
- Destructiveness
- Inappropriate elimination (cats and dogs)
- Inter-pet aggression

## Education for Groups or Individuals:

- Veterinary Hospitals
- Animal Shelters
- Training facilities (horse and dog)
- Clubs (any species)

Lectures, seminars and workshops to show how clicker training, low stress handling, and aggression prevention can be utilized in your situation.



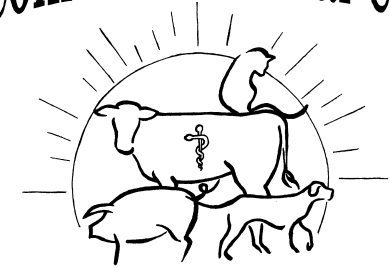
## Lincoln Land Animal Clinic, Ltd

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Jacksonville, IL 62650  
217-245-9508  
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llanimalclinic@yahoo.com

Services available by appointment  
Monday– Friday 7:30am-6pm  
Saturday 8-noon



# Lincoln Land Animal Clinic



## Behavior Services



Promoting and developing the human–animal bond is the driving force behind our training and rehabilitative services.

Colleen S. Koch, DVM, KPA-CTP

217-245-9508

# Biography

I had always wanted to be a veterinarian, having always loved animals of all kinds.

In 1986 I graduated from Virginia Polytechnic and State University with a BS in Biochemistry, and a minor in animal science.

I then continued my education at the University of Illinois, College of Veterinary Medicine. My dream came true when I received my doctorate of veterinary medicine in 1990. In 2000 I returned to the University of Illinois CVM where I completed the Executive Veterinary Program. I am currently working toward a nontraditional residency in behavior medicine.

After graduating, I worked in a mixed animal practice and implemented the low stress handling of puppies and kittens in the exam room. My theory has been to distract with treats while vaccinating so that the pet's perception of the visit is positive, and they don't notice that they had been given an injection.

Many years later this process is still implemented and has progressed in my current practice at Lincoln Land Animal Clinic, Ltd. I have expanded the focus to older patients that are fearful or anxious. My goal is to have all patients leave in a better emotional state than when they arrived.



*Lack of communication and understanding results in stress for everyone.*

# Why?



Ten years ago, I rescued a dog that had quite a few "issues". Determined to fix her, I sought help in many different places. Shock collars, prong collar and other aversive devices were suggested and used. Nobody was able to help me, or help my dog. My dog got worse, not better. My quest to help my dog led me on a journey that has enabled me to help many dogs, with many different problems.

Ultimately I do not want any pet or owner to have to feel the helplessness that I felt.



I am a member of the American Veterinary Society of Animal Behavior and a Karen Pryor Certified Training Partner. I have taken the **DOGS!** and **DOGS and CATS** courses at Purdue University. I have also done several **Behavioral Prevention** (aggression, low stress handling, and gentling) **workshops** as well as **Pet Anxiety** courses. I believe in positive training methods.



# Positive training

What I found is a method to communicate with animals that tells them immediately that they have done the "right" thing. This method uses a marker and encourages animals to try new things and to learn what earns them rewards.

I also found that there is scientific evidence that this is the way to train animals so that they retain what they have learned. This enables the animal to move from a state of fear and apprehension, or aggressiveness to one of trust and confidence. It improves the bond between the animal and the handler. Ultimately it is a win-win situation for all parties involved.



## What are problem behaviors?

If it is a problem for the owner, then it is a problem. Issues that are not perceived as problems now may become more serious if left untreated.

There is no problem too big or too small.

Consults are private and are followed with specific plans to implement the behavior modification process. In home services are also available.

I am committed to developing a personalized plan to assist each pet owner in improving the quality of the pet's behavior, life and relationship with their family.

